CONSTELLATION SOFTWARE INC.

MANAGEMENT'S DISCUSSION AND ANALYSIS ("MD&A")

The following discussion and analysis should be read in conjunction with the Annual Consolidated Financial Statements for the year ended December 31, 2023, which we prepared in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board (IFRS). Certain information included herein is forward-looking and based upon assumptions and anticipated results that are subject to uncertainties. Should one or more of these uncertainties materialize or should the underlying assumptions prove incorrect, actual results may vary significantly from those expected. See "Forward-Looking Statements" and "Risks and Uncertainties".

Unless otherwise indicated, all dollar amounts are expressed in U.S. dollars. All references to "\$" are to U.S. dollars and all references to "C\$" are to Canadian dollars. Due to rounding, certain totals and subtotals may not foot and certain percentages may not reconcile.

Additional information about Constellation Software Inc. (the "Company" or "Constellation"), including our most recently filed Annual Information Form ("AIF"), is available on SEDAR at www.sedarplus.ca.

Forward Looking Statements

Certain statements in this report may contain "forward looking" statements that involve risks, uncertainties and other factors that may cause the actual results, performance or achievements of the Company or industry to be materially different from any future results, performance or achievements expressed or implied by such forwardlooking statements. Words such as "may", "will", "expect", "believe", "plan", "intend", "should", "anticipate" and other similar terminology are intended to identify forward looking statements. These statements reflect current assumptions and expectations regarding future events and operating performance as of the date of this MD&A March 6, 2024. Forward looking statements involve significant risks and uncertainties, should not be read as guarantees of future performance or results, and will not necessarily be accurate indications of whether or not such results will be achieved. A number of factors could cause actual results to vary significantly from the results discussed in the forward looking statements, including, but not limited to, the factors discussed under "Risks and Uncertainties". Although the forward looking statements contained in this MD&A are based upon what management of the Company believes are reasonable assumptions, the Company cannot assure investors that actual results will be consistent with these forward looking statements. These forward looking statements are made as of the date of this MD&A and the Company assumes no obligation, except as required by law, to update any forward looking statements to reflect new events or circumstances. This report should be viewed in conjunction with the Company's other publicly available filings, copies of which can be obtained electronically on SEDAR at www.sedarplus.ca.

Non-IFRS Measures

This MD&A includes certain measures which have not been prepared in accordance with IFRS such as Free cash flow available to shareholders.

Free cash flow available to shareholders "FCFA2S" refers to net cash flows from operating activities less interest paid on lease obligations, interest paid on other facilities, credit facility transaction costs, repayments of lease obligations, the IRGA / TSS membership liability revaluation charge, and property and equipment purchased, and includes interest and dividends received, and the proceeds from sale of interest rate caps. The portion of this amount applicable to non-controlling interests is then deducted. We believe that FCFA2S is useful supplemental information as it provides an indication of the uncommitted cash flow that is available to shareholders if we do not make any acquisitions, or investments, and do not repay any debts. While we could use the FCFA2S to pay dividends or repurchase shares, our objective is to invest all of our FCFA2S in acquisitions which meet our hurdle rate.

FCFA2S is not a recognized measure under IFRS and may not be comparable to similar financial measures disclosed by other issuers. Accordingly, readers are cautioned that FCFA2S should not be construed as an alternative to net cash flows from operating activities. See "Results of Operations —Free cash flow available to shareholders" for a reconciliation of FCFA2S to net cash flows from operating activities.

Corporate Reorganization

On February 22 and 23, 2023 (as part of a series of transactions relating to the acquisition of WideOrbit Inc. ("WideOrbit")), the Company's subsidiary, Lumine Group Inc. ("Lumine"), completed a corporate reorganization. After the reorganization was completed, the Company now owns 1 super voting share, 6 subordinate voting shares and 63,582,712 preferred shares of Lumine. Furthermore, the Company distributed 63,582,706 of the subordinate voting shares of Lumine to its common shareholders pursuant to a dividend-in-kind on February 23, 2023. The steps performed in conjunction with the reorganization consisted of the following:

- The Company exchanged its existing common shares and preferred shares in Lumine Group (Holdings) Inc. ("Lumine Group Holdings") for 63,582,712 subordinate voting shares ("Lumine Subordinate Voting Shares") and 55,233,745 preferred shares ("Lumine Preferred Shares") on February 22, 2023.
- Lumine and Lumine Group Holdings amalgamated on February 22, 2023.
- The Company subscribed for 8,348,967 Lumine Preferred Shares on February 22, 2023. The Lumine Preferred Shares are convertible into Lumine Subordinate Voting Shares at a rate of 1:2.43.
- Lumine had 63,582,712 Lumine Subordinate Voting shares outstanding on February 22, 2023. The Company distributed 63,582,706 of the Lumine Subordinate Voting Shares to its common shareholders pursuant to a dividend-in-kind on February 23, 2023 and continues to hold 6 Lumine Subordinate Voting Shares.

The Company holds 1 super voting share of Lumine (the "Lumine Super Voting Share"). The Lumine Super Voting Share entitles CSI to that number of votes that equals 50.1% of the aggregate number of votes attached to all the outstanding Lumine Super Voting Shares, Lumine Subordinate Voting Shares and special shares of Lumine (the "Lumine Special Shares"). As a result, the Company controls Lumine and has consolidated Lumine's financial position and results of operations. The Company reflects a non-controlling interest held by other parties in Lumine of 100% as of December 31,2023 (December 31,2022-0%).

Overview

We acquire, manage and build vertical market software ("VMS") businesses. Generally, these businesses provide mission critical software solutions that address the specific needs of our customers in particular markets. Our focus on acquiring businesses with growth potential, managing them well and then building them, has allowed us to generate significant cash flows and revenue growth during the past several years.

Our revenue consists primarily of software license fees, maintenance and other recurring fees, professional service fees and hardware sales. Software license revenue is comprised of non-recurring license fees charged for the use of software products licensed under multiple-year or perpetual arrangements. Maintenance and other recurring revenue primarily consists of fees charged for customer support on software products post-delivery and also includes recurring fees derived from combined software/support contracts, transaction revenues, managed services associated with CSI software that has been sold to the customer, and hosted software-as-a-service products. Professional service revenue consists of fees charged for implementation services, custom programming, product training, certain managed services, and consulting. Hardware and other revenue includes the resale of third party hardware as part of customized solutions, as well as sales of hardware assembled internally and the reimbursement of travel costs. Our customers typically purchase a combination of software, maintenance, professional services and hardware, although the type, mix and quantity of each vary by customer and by product.

Expenses consist primarily of staff costs, the cost of hardware, third party licenses, maintenance and professional services to fulfill our customer arrangements, travel and occupancy costs, depreciation, and other general operating expenses.

Results of Operations

(In millions of dollars, except percentages and per share amounts)

Unaudited

	Three mont	hs ended	Period-	Ove	r-Period		Year	end	ed	Period-Over-Period		
	Decemb	er 31,	Cl	han			Decem	ber	31,		Chan	
	2023	2022	<u>\$</u>		<u>%</u>		2023	3	2022		<u>\$</u>	<u>%</u>
Revenue	2,323	1,847	47	75	26%		8,407		6,622		1,785	27%
Expenses	1,712	1,388	32	24	23%		6,360		5,065		1,295	26%
Amortization of intangible assets Foreign exchange (gain) loss IRGA / TSS membership liability revaluation charge	240 41 58	185 42 23		55 (1) 5	29% -3% 157%		859 43 152		676 (56) 112		184 100 40	27% NM 36%
Finance and other expense (income) Bargain purchase gain	(27)	(23) (13)		(4) 10	18% NM		(34) (54)		0 (16)		(35) (37)	NM 225%
Impairment of intangible and other non-financial assets	22	5	1	17	324%		26		7		19	294%
Redeemable preferred securities expense (income) Finance costs	278 59	37	27 2	78 23	NM 62%		597 192		- 110		597 81	NM 74%
Income before income taxes	(56)	204	(26	50)	NM		265		725		(460)	-63%
Income tax expense (recovery) Current income tax expense (recovery) Deferred income tax expense (recovery)	54 (11)	80 (39)	,	26) 28	-32% -71%		370 (166)		403 (228)		(33) 62	-8% -27%
Income tax expense (recovery)	43	41		2	4%		204		175		29	17%
income tax expense (recovery)	45	41		2	4 /0		204		175		29	17 /0
Net income (loss) attributable to: Common shareholders of CSI	141	152	(*	11)	-7%		565		512		53	10%
Non-controlling interests	(241)	10	(25		NM		(503)		38		(542)	NM
Net income (loss)	(100)	163	(26		NM		62		551		(489)	-89%
Net cash flows from operating activities	511	400	11	10	28%		1,779		1,297		481	37%
Free cash flow available to shareholders	325	290	3	35	12%		1,160		853		307	36%
Weighted average number of shares outstanding Basic and diluted	21.2	21.2					21.2		21.2			
Net income (loss) per share Basic and diluted	\$ 6.64	\$ 7.19	\$ (0.5	54)	-8%	\$	26.67	\$	24.18	\$	2.49	10%
Net cash flows from operating activities per share Basic and diluted	\$ 24.09	\$ 18.88	\$ 5.2	21	28%	\$	83.94	\$	61.23	\$	22.71	37%
Free cash flow available to shareholders per share Basic and diluted	\$ 15.33	\$ 13.68	\$ 1.6	65	12%	\$	54.75	\$	40.25	\$	14.50	36%
Cash dividends declared per share Basic and diluted	\$ 1.00	\$ 1.00	\$ -		0%	\$	4.00	\$	4.00	\$	-	0%
Total assets Total long-term liabilities							10,899 3,442		7,872 2,167		3,028 1,276	38% 59%
ADA AL (L					Ь						

NM - Not meaningful

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparison of the three and twelve month periods ended December 31, 2023 and 2022

Revenue:

Total revenue for the quarter ended December 31, 2023 was \$2,323 million, an increase of 26%, or \$475 million, compared to \$1,847 million for the comparable period in 2022. For the year ended December 31, 2023 total revenues were \$8,407 million, an increase of 27%, or \$1,785 million, compared to \$6,622 million for the comparable period in 2022. The increase for both the three and twelve month periods compared to the same periods in the prior year is primarily attributable to growth from acquisitions as the Company experienced organic growth of 6% and 5% respectively, 4% and 5% respectively after adjusting for the impact of changes in the valuation of the US dollar against most major currencies in which the Company transacts business. For acquired companies, organic growth is calculated as the difference between actual revenues achieved by each company in the financial period following acquisition compared to the estimated revenues they achieved in the corresponding financial period preceding the date of acquisition by Constellation. Organic growth is not a standardized financial measure and might not be comparable to measures disclosed by other issuers.

The following table displays the breakdown of our revenue according to revenue type:

				Q422	
Three month	ns ended	Period-	Over-	Proforma	Organic
Decemb	er 31,	Period 0	Change	Adj.	Growth
				(Note 1)	
2023	2022	\$	%	` <u>\$</u>	<u>%</u>
	(\$ in millio	ntages)			
133	100	33	33%	16	15%
476	396	80	20%	62	4%
77	82	(5)	-6%	12	-17%
1,637	1,270	367	29%	255	7%
2,323	1,847	475	26%	345	6%

				Q422	
Year e	nded	Period	-Over-	Proforma	Organic
Decemb	er 31,	Period (Change	Adj.	Growth
				(Note 2)	
<u>2023</u>	2022	<u>\$</u>	<u>%</u>	<u>\$</u>	%
	(\$ in milli	ntages)			
386	320	67	21%	66	0%
1,766	1,381	385	28%	336	3%
268	233	35	15%	45	-3%
5,985	4,688	1,297	28%	930	7%
8,407	6,622	1,785	27%	1,377	5%

Maintenance and other recurring

Professional services Hardware and other

\$M - Millions of dollars

Licenses

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Note 1: Estimated pre-acquisition revenues for the three months ended December 31, 2022 from companies acquired after September 30, 2022. (Obtained from unaudited vendor financial information.)

Note 2: Estimated pre-acquisition revenues for the twelve months ended December 31, 2022 from companies acquired after December 31, 2021. (Obtained from unaudited vendor financial information.)

For comparative purposes the table below shows the quarterly organic growth as compared to the same period in the prior year by revenue type since Q4 2021. Note that the estimated revenues achieved by acquired companies in the corresponding financial period preceding the date of acquisition by Constellation may be updated in the quarter following the quarter they were acquired resulting in slight variances to previously reported figures.

				C	uarter Ende	ed			
	Dec. 31	Mar. 31	Jun. 30	Sep. 30	Dec. 31	Mar. 31	Jun. 30	Sep. 30	Dec. 31
	<u>2021</u>	<u>2022</u>	<u>2022</u>	2022	2022	2023	2023	2023	<u>2023</u>
Licenses	4%	-13%	-21%	-16%	-7%	-9%	-1%	-7%	15%
Professional services	6%	-5%	-8%	-7%	-9%	0%	1%	7%	4%
Hardware and other	-12%	-5%	-8%	-7%	36%	-1%	3%	10%	-18%
Maintenance and other recurring	5%	4%	1%	-1%	1%	4%	6%	9%	7%
Revenue	4%	1%	-2%	-3%	-1%	2%	4%	8%	6%

The following table shows the same information adjusting for the impact of foreign exchange movements.

				C	uarter End	ed			
	Dec. 31	Mar. 31	Jun. 30	Sep. 30	Dec. 31	Mar. 31	Jun. 30	Sep. 30	Dec. 31
	2021	<u>2022</u>	<u>2022</u>	<u>2022</u>	<u>2022</u>	<u>2023</u>	<u>2023</u>	<u>2023</u>	<u>2023</u>
Licenses	5%	-11%	-17%	-11%	-3%	-7%	-1%	-9%	13%
Professional services	7%	-2%	-3%	-2%	-5%	3%	1%	4%	2%
Hardware and other	-11%	-3%	-4%	1%	44%	2%	3%	6%	-19%
Maintenance and other recurring	6%	7%	6%	5%	6%	6%	7%	7%	6%
Revenue	5%	4%	2%	2%	4%	5%	5%	6%	4%

Expenses:

The following table displays the breakdown of our expenses:

_	Three mon December 2023 (\$ in mill		Period- Period C <u>\$</u> ot percent	hange <u>%</u>	_	Year ended December 31, 2023 2022 (\$ in millions, exce		Period- Period C <u>\$</u> ot percent	hange <u>%</u>
Expenses									
Staff	1,202	958	244	26%		4,493	3,539	954	27%
Hardware	45	46	(1)	-3%		158	134	24	18%
Third party license, maintenance									
and professional services	218	183	34	19%		810	626	184	29%
Occupancy	14	14	(0)	-1%		51	49	2	5%
Travel, Telecommunications,									
Supplies & Software and equipment	113	91	22	24%		398	307	91	30%
Professional fees	44	36	8	21%		151	114	37	32%
Other, net	34	22	13	58%		138	154	(16)	-10%
Depreciation	42	37	5	12%		162	143	19	13%
	1,712	1,388	324	23%		6,360	5,065	1,295	26%

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Overall expenses for the quarter ended December 31, 2023 increased 23%, or \$324 million to \$1,712 million, compared to \$1,388 million during the same period in 2022. As a percentage of total revenue, expenses equalled 74% for the quarter ended December 31, 2023 and 75% for the same period in 2022. During the twelve months ended December 31, 2023, expenses increased 26%, or \$1,295 million to \$6,360 million, compared to \$5,065 million during the same period in 2022. As a percentage of total revenue, expenses equalled 76% for the twelve months ended December 31, 2023 and 76% for the same period in 2022. For the three and twelve months ended December 31, 2023 the change in valuation of the US dollar against most major currencies in which the Company transacts business resulted in an approximate 2% and 0% increase in expenses respectively compared to the comparable periods of 2022.

Staff expense – Staff expenses increased 26% or \$244 million for the quarter ended December 31, 2023 and 27% or \$954 million for the twelve months ended December 31, 2023 over the same periods in 2022. Staff expense can be broken down into five key operating departments: Professional Services, Maintenance, Research and Development, Sales and Marketing, and General and Administrative. Included within staff expenses for each of the above five departments are personnel and related costs associated with providing the necessary services. The table below compares the period over period variances.

Three mont	hs ended	Period-Over-					
Decemb	er 31,	Period Change					
2023	2022	<u>\$</u>	<u>%</u>				
(\$ in milli	ons, excep	ot percent	ages)				
272	239	33	14%				
227	182	46	25%				
328	259	69	27%				
152	122	30	25%				
223	157	66	42%				
1 202	958	244	26%				

	·												
Year en	ded	Period-0	Over-										
Decembe	er 31,	Period C	hange										
2023	2022	<u>\$</u>	<u>%</u>										
(\$ in millio	ns, exce	pt percent	ages)										
1,043	837	207	25%										
855	675	179	27%										
1,215	948	267	28%										
563	453	110	24%										
817	626	191	30%										
4,493	3,539	954	27%										

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Professional services Maintenance

Research and development Sales and marketing General and administrative

The increase in staff expenses for the three and twelve months ended December 31, 2023 was primarily due to the growth in the number of employees compared to the same periods in 2022 primarily due to acquisitions.

Hardware expenses – Hardware expenses decreased 3% or \$1 million for the quarter ended December 31, 2023 and increased 18% or \$24 million for the twelve months ended December 31, 2023 over the same periods in 2022 as compared with the 6% decrease and 15% increase in hardware and other revenue for the three and twelve month periods ending December 31, 2023 respectively over the comparable periods in 2022. Hardware margins for both the three and twelve months ended December 31, 2023 were 41% as compared to 43% and 42% for the comparable periods in 2022.

Third party license, maintenance and professional services expenses – Third party license, maintenance and professional services expenses increased 19% or \$34 million for the quarter ended December 31, 2023 and 29% or \$184 million for the twelve months ended December 31, 2023 over the same periods in 2022. The increase is primarily due to third party license, maintenance and professional services expenses of acquired businesses.

Occupancy expenses – Occupancy expenses decreased 1% or \$0.1 million for the quarter ended December 31, 2023 and increased 5% or \$2 million for the twelve months ended December 31, 2023 over the same periods in 2022. There are no individually material reasons for the decrease in the quarter, although certain businesses are reducing office space as a result of the increase in remote working environments. The increase year over year is primarily due to the occupancy expenses of acquired businesses.

Travel, Telecommunications, Supplies & Software and equipment expenses – Travel, Telecommunications, Supplies & Software and equipment expenses increased 24% or \$22 million for the quarter ended December 31, 2023 and 30% or \$91 million for the twelve months ended December 31, 2023 over the same periods in 2022. The increase in these expenses is primarily due to expenses incurred by acquired businesses.

Professional fees – Professional fees increased 21% or \$8 million for the quarter ended December 31, 2023 and 32% or \$37 million for the twelve months ended December 31, 2023 over the same periods in 2022. The increase in these expenses is primarily due to expenses incurred by acquired businesses, as well as fees paid to advisors in relation to certain larger more complex acquisitions.

Other, net – Other expenses increased 58% or \$13 million for the quarter ended December 31, 2023 and decreased 10% or \$16 million for the twelve months ended December 31, 2023 over the same periods in 2022. The following table provides a further breakdown of expenses within this category.

Three month		Period-Over-Period Change									
<u>2023</u>	2022	<u>\$</u>	<u>%</u>								
(\$ in mil	lions, exc	ept percent	ages)								
,											
30	23	7	31%								
10	9	1	12%								
1	2	(0)	-5%								
(24)	(17)	(7)	42%								
3	(4)	7	NM								
(0)	(1)	0	-61%								
13	9	4 45%									
34	22	13	58%								

Year end Decembe		Period-Over-Period Change							
<u>2023</u>	2022	<u>\$</u>	<u>%</u>						
(\$ in milli	ons, exce	ept percenta	iges)						
111	86	25	29%						
40	36	4	10%						
9	7	2	35%						
(52)	(40)	(12)	30%						
(5)	42	(46)	NM						
(1)	(2)	2	-70%						
34	25	9 38%							
138	154	(16)	-10%						

NM - Not meaningful

Advertising and promotion Recruitment and training Bad debt expense R&D tax credits

Contingent consideration Government assistance Other expense, net

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

The contingent consideration expense amounts recorded for the three and twelve months ended December 31, 2023 related to an increase (decrease) in anticipated acquisition earnout payment accruals primarily as a result of increases (decreases) to revenue forecasts for the associated acquisitions. Revenue forecasts are updated on a quarterly basis and the related anticipated acquisition earnout payment accruals are updated accordingly.

There are no individually material reasons contributing to the remaining variances.

Depreciation – Depreciation of property and equipment increased 12% or \$5 million for the quarter ended December 31, 2023 and 13% or \$19 million for the twelve months ended December 31, 2023 over the same periods in 2022. The increases are primarily due to the depreciation expense associated with acquired businesses.

Other Income and Expenses:

The following table displays the breakdown of our other income and expenses:

Amortization of intangible assets
Foreign exchange (gain) loss
IRGA / TSS membership liability revaluation charge
Finance and other expense (income)
Bargain purchase gain
Impairment of intangible and other non-financial assets
Redeemable preferred securities expense (income)
Finance costs
Income tax expense (recovery)

	Three month	ns ended	Period-	Over-		Year en	ided	Period-	Over-
	Decemb	er 31, F	Period C	hange		ecembe	er 31,	Period C	hange
	2023	2022	<u>\$</u>	<u>%</u>	2	023	2022	<u>\$</u>	<u>%</u>
	(\$ in millio	ons, except	percenta	ages)	(\$	in millio	ons, exce	ot percent	ages)
	240	185	55	29%		859	676	184	27%
	41	42	(1)	-3%		43	(56)	100	NM
	58	23	35	157%		152	112	40	36%
	(27)	(23)	(4)	18%		(34)	0	(35)	NM
	(3)	(13)	10	-75%		(54)	(16)	(37)	225%
,	22	5	17	324%		26	7	19	294%
	278	-	278	NM		597	-	597	NM
	59	37	23	62%		192	110	81	74%
	43	41	2	4%		204	175	29	17%
	711	297	413	139%		1,985	1,007	979	97%

NM - Not meaningful

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Amortization of intangible assets – Amortization of intangible assets increased 29% or \$55 million for the quarter ended December 31, 2023 and 27% or \$184 million for the twelve months ended December 31, 2023 over the same periods in 2022. The increase in amortization expense for the three and twelve months ended December 31, 2023 is primarily attributable to an increase in the carrying amount of our intangible asset balance

over the twelve-month period ended December 31, 2023 as a result of acquisitions completed during this twelve-month period.

Foreign exchange – Most of our businesses are organized geographically so many of our expenses are incurred in the same currency as our revenues, which mitigates some of our exposure to currency fluctuations. For the three and twelve months ended December 31, 2023, we realized foreign exchange losses of \$41 million and \$43 million respectively compared to a loss of \$42 million and a gain of \$56 million for the same periods in 2022. The following table provides a breakdown of these amounts.

Unrealized foreign exchange (gain) loss related to:

- revaluation of intercompany loans between entities with differing functional currencies (1)
- revaulation of the Company's unsecured subordinated floating rate debentures as a result of the appreciation (depreciation) of the Canadian dollar against the US dollar.
- revaluation of the liability associated with the IRGA (Euro denominated liability)

Remaining foreign exchange (gain) loss

Three months December		Period- Period C		Year end		eriod-Ove Char	
2023	2022	<u>\$</u>	<u>%</u>	2023	2022	\$	<u>%</u>
(\$ in millio	ns, except	percenta	ages)	(\$ in milli	ons, excep	t percent	ages)
(1)	3	(4)	NM	5	(22)	27	NM
10	3	7	255%	10	(14)	24	NM
25	38	(13)	-34%	18	(19)	37	NM
6	(1)	7	NM	11	(1)	12	NM
41	42	(1)	-3%	43	(56)	100	NM

NM - Not meaningful

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

(1) Offsetting amounts recorded in other comprehensive income. Net impact to Total comprehensive income for each period is nil.

The remaining foreign exchange gains and losses per the table above are primarily related to the unrealized foreign exchange translation gains and losses of certain non-US dollar denominated working capital balances to US dollars as a result of the depreciation or appreciation of the US dollar.

IRGA / TSS membership liability revaluation charge – On December 23, 2014, in accordance with the terms of the purchase and sale agreement for the initial acquisition of TSS (as defined below) by CSI, and on the basis of the term sheets attached thereto, Constellation and the Joday Group, among others, entered into a Members Agreement (the "Members Agreement") pursuant to which the Joday Group acquired 33.29% of the voting interests in Constellation Software Netherlands Holding Coöperatief U.A. (which was renamed to Topicus.com Coöperatief U.A.), a subsidiary of Constellation and the indirect owner of 100% of TSS at the time of the acquisition. Total proceeds from this transaction was €39 million (\$49 million).

On January 5, 2021, the Members Agreement was terminated in conjunction with the acquisition of Topicus.com B.V., the reorganization of Topicus Coop and the execution of the IRGA. The IRGA was established to create certain contractual obligations of the parties in respect of the governance of Topicus and Topicus Coop. The Joday Group's interest in Topicus Coop now comprises 39,331,284 Topicus Coop Ordinary Units ("Topicus Coop Units") resulting in an interest of 30.29% in Topicus Coop as of December 31, 2023. The IRGA provides for transfer restrictions in respect of the Topicus Coop Units. See "Liability of CSI under the terms of the IRGA" below for further details.

The valuation of the IRGA liability (previously the TSS membership liability) increased by approximately 10% or \$58 million from Q3 2023, and approximately 33% or \$152 million from Q4 2022. The increases are

primarily the result of the growth in TSS' trailing twelve month maintenance revenue on a pro-forma basis (primarily due to acquisitions). Maintenance revenue and net tangible assets are the two main drivers in the calculation of the liability. The liability recorded on the balance sheet increased by 37% or \$170 million over the twelve month period ended December 31, 2023 from \$465 million to \$635 million as a result of the revaluation charge of \$152 million and an \$18 million foreign exchange loss. The IRGA / TSS membership liability is denominated in Euros and the Euro appreciated 3% versus the US dollar during the twelve months ended December 31, 2023.

Finance and other expense (income) – Finance and other expense (income) for the three and twelve months ended December 31, 2023 was income of \$27 million and \$34 million respectively, compared to income of \$23 million and nil respectively for the same periods in 2022. The following table provides a further breakdown of expenses (income) within this category.

	Three	Three months ended December 31,			Year ended December 31,		
		2023	2022		2023	2022	
Interest income on cash	\$	(2) \$	(0)	\$	(3) \$	(1)	
(Increase) decrease in the fair value of equity securities held for trading		(5)	(22)		(2)	16	
Share in net (income) loss of equity investee		(5)	(0)		(5)	0	
Finance and other income		(15)	(1)		(24)	(15)	
Finance and other expense (income)	\$	(27) \$	(23)	\$	(34) \$	0	

Finance and other income for the three months ended December 31, 2023 includes a \$13 million reversal of a performance obligation that was required to be set up as part of an acquisition's purchase price accounting. The Company was able to negotiate a release of the obligation from the customer. There are no individually material reasons contributing to the remaining variances.

Bargain purchase gain – Bargain purchase gains totalling \$3 million and \$54 million were recorded in the three and twelve months ended December 31, 2023 respectively, compared to \$13 million and \$16 million for the same periods in 2022, relating to acquisitions made in the respective periods. A \$49 million gain was recorded in the year ending December 31, 2023 relating to an acquisition that is expected to incur operating losses in the first year of ownership, and below average margins in the following two years. In accordance with IFRS, an accrual for these investments in the business was not recorded as part of the purchase price accounting. Also, in accordance with the IFRS relating to business combinations, the \$49 million gain will be reflected in the three months ended September 30, 2023, the period in which the acquisition was made. The gain was not previously recorded in the Company's Unaudited Condensed Consolidated Interim Financial Statements for the three and nine month periods ended September 30, 2023 as the Company was finalizing the valuation of certain acquired assets. The remaining gains resulted from the fact that the fair value of the separately identifiable assets and liabilities acquired exceeded the total consideration paid, principally due to the acquisition of certain assets that will benefit the Company that had limited value to the sellers.

Impairment of intangible and other non-financial assets – Impairment expenses of \$22 million and \$26 million were recorded in the three and twelve month periods ended December 31, 2023 compared to \$5 million and \$7 million for the same periods in 2022. The expenses relate to businesses that have been unable to achieve the goals established in their respective investment theses.

Redeemable preferred securities expense – The redeemable preferred securities expense for the three and twelve month periods ended December 31, 2023 was \$278 million and \$597 million respectively, with no similar expense recorded for the same periods in 2022. In conjunction with the acquisition of WideOrbit, Lumine issued 10,204,294 Lumine Special Shares (the "Preferred Securities") to the sellers of WideOrbit for an initial subscription price of approximately \$222 million. Holders of the Preferred Securities are entitled to convert some or all of their

Preferred Securities into Lumine Subordinate Voting Shares on the basis of 3.4302106 Lumine Subordinate Voting Shares per Preferred Security, at any time.

The Preferred Securities are recorded at fair value at the end of each reporting period. The change in fair value of the Preferred Securities is recorded as redeemable preferred securities expense (income) in the annual consolidated statements of income (loss). Based on the Preferred Securities conversion right, the value of the Preferred Securities is primarily dependent on the price movement of Lumine's Subordinate Voting Shares. At December 31, 2023 the market price of Lumine's Subordinate Voting Shares closed at C\$29.90 or approximately \$22.55. The market value of the Preferred Securities was therefore approximately \$782 million. The increase in value from the initial subscription price of \$222 million was \$560 million. The difference between \$560 million and the fair value adjustment of \$597 million for the twelve month period ended December 31, 2023 primarily relates to the impact of share price volatility and optionality and the expected dividend of \$11 million.

Further descriptions of the significant terms and conditions of the Preferred Securities are described in Note 12 to the Company's Annual Consolidated Financial Statements for the year ended December 31, 2023.

Finance costs – Finance costs for the quarter ended December 31, 2023 increased \$23 million to \$59 million, compared to \$37 million for the same period in 2022. During the twelve months ended December 31, 2023, finance costs increased \$81 million to \$192 million, from \$110 million for the same period in 2022. The increases are primarily a result of an increase in the average debt outstanding in 2023 as compared to 2022, and an increase in interest rates.

Income taxes – We operate globally and we calculate our tax provision in each of the jurisdictions in which we conduct business. Our effective tax rate on a consolidated basis is, therefore, affected by the realization and anticipated relative profitability of our operations in those various jurisdictions, as well as different tax rates that apply and our ability to utilize tax losses and other credits. For the quarter ended December 31, 2023, income tax expense increased \$2 million to \$43 million compared to \$41 million for the same period in 2022. During the twelve months ended December 31, 2023, income tax expense increased \$29 million to \$204 million compared to \$175 million for the same period in 2022. Current tax expense has historically approximated our cash tax rate however the quarterly expense can sometimes fall outside of the annual range due to out of period adjustments. Current tax expense reflects gross taxes before the application of R&D tax credits which are classified as part of "other, net" expenses in the statement of income (loss). The Company's consolidated effective tax rate in respect of continuing operations for the year ended December 31, 2023 was 77% (24% for the year ended December 31, 2022). The 2023 effective tax rate is impacted by the redeemable preferred securities expense, which is not deductible for tax purposes.

Effective for 2022, research and experimentation (R&E) expenditures are no longer allowed to be deducted as incurred for tax purposes by US entities. The Tax Cuts and Jobs Act (TCJA) mandates that, for tax years beginning after December 31, 2021, R&E expenditures be deferred and amortized. US-based expenditures will be amortized over a 5 year period, and non-US-based expenditures over a 15 year period. During 2023, new developments in the legislation resulted in a reduction to the estimated impact. The total estimated impact to current income tax expense is \$68 million for the 2023 fiscal year. \$15 million and \$68 million was accrued and expensed in the three and twelve month periods ended December 31, 2023 respectively (Negative \$12 million and positive \$105 million for the three and twelve month periods ended December 31, 2022 respectively). An offsetting amount has been booked to deferred income tax expense so there is no impact on net tax expense or the effective tax rate.

Constellation is subject to tax audits in the countries in which the Company carries on business globally. These tax audits could result in additional tax expense in future periods relating to historical filings. Reviews by tax authorities generally focus on, but are not limited to, the validity of the Company's inter-company transactions, including financing and transfer pricing policies which generally involve subjective areas of taxation and a significant degree of judgment. If any of these tax authorities are successful with their challenges, the Company's income tax expense may be adversely affected and Constellation could also be subject to interest and penalty charges.

Net Income and Earnings per Share:

Net income attributable to common shareholders of CSI for the quarter ended December 31, 2023 was \$141 million compared to \$152 million for the same period in 2022. On a per share basis this translated into net income per diluted share of \$6.64 in the quarter ended December 31, 2023 compared to net income per diluted share of \$7.19 for the same period in 2022. For the twelve months ended December 31, 2023, net income attributable to common shareholders of CSI was \$565 million or \$26.67 per diluted share compared to \$512 million or \$24.18 per diluted share for the same period in 2022. There was no change in the number of shares outstanding.

Net cash flows from operating activities ("CFO"):

For the quarter ended December 31, 2023, CFO increased \$110 million to \$511 million compared to \$400 million for the same period in 2022 representing an increase of 28%. For the twelve months ended December 31, 2023, CFO increased \$481 million to \$1,779 million compared to \$1,297 million for the same period in 2022 representing an increase of 37%.

Free cash flow available to shareholders ("FCFA2S"):

For the quarter ended December 31, 2023, FCFA2S increased \$35 million to \$325 million compared to \$290 million for the same period in 2022 representing an increase of 12%. For the twelve months ended December 31, 2023, FCFA2S increased \$307 million to \$1,160 million compared to \$853 million for the same period in 2022 representing an increase of 36%.

The following table reconciles FCFA2S to net cash flows from operating activities:

Interded Interded Payer IRGA	ash flows from operating activities sted for: st paid on lease obligations st paid on other facilities seds from sale of interest rate cap facility transaction costs sents of lease obligations / TSS membership liability revaluation cherty and equipment purchased st and dividends received	arge
	amount attributable to -controlling interests	
Free	cash flow available to shareholders	
Due t	rounding, certain totals may not foot.	

Year ended December 31,
2023 2022 (\$ in millions)
(+
1,779 1,297
(11) (11) (133) (74) 5 - (5) (7)
(109) (94)
(152) (112)
(42) (41)
3 1
1,333 958
(173) (105)
1,160 853

Quarterly Results

				Q	uarter Ende	ed			
	Dec. 31 2021	Mar. 31 <u>2022</u>	Jun. 30 <u>2022</u>	Sep. 30 2022	Dec. 31 2022	Mar. 31 <u>2023</u>	Jun. 30 <u>2023</u>	Sep. 30 2023	Dec. 31 2023
Revenue Net income (loss) * CFO FCFA2S	1,383 124 341 244	1,431 98 498 324	1,618 126 78 12	1,725 136 321 229	1,847 152 400 290	1,919 94 632 453	2,039 103 123 14	2,126 227 513 367	2,323 141 511 325
Net income per share * Basic & diluted	5.86	4.63	5.94	6.42	7.19	4.44	4.88	10.70	6.64
CFO per share Basic & diluted	16.09	23.51	3.66	15.17	18.89	29.85	5.78	24.22	24.09
FCFA2S per share Basic & diluted	11.50	15.27	0.56	10.82	13.68	21.37	0.68	17.33	15.33

^{*} Attributable to common shareholders of CSI

Net income (loss) and Net income per share for the quarter ended September 30, 2023 have been restated to reflect a \$50 million bargain purchase gain associated with an acquisition made in the period, that had not been previously recorded as the Company was finalizing the valuation of certain acquired assets. (See "Bargain purchase gain" above.)

We experience seasonality in our operating results in that CFO and FCFA2S in the first quarter of every year is typically the highest and CFO and FCFA2S in the second quarter of every year is the lowest. The key driver impacting this seasonality is the timing of annual maintenance contract renewals. Our quarterly results may also fluctuate as a result of the various acquisitions which may be completed by the Company in any given quarter. We may experience variations in our net income on a quarterly basis depending upon the timing of certain expenses or gains, which may include changes in provisions, acquired contract liabilities, foreign exchange gains and losses, bargain purchase gains, and gains or losses on the sale of financial and other assets.

Spin-Outs

Topicus.com Inc.

Constellation (TSX:CSU) and Topicus (TSXV:TOI) announced on January 5, 2021 that Constellation, acting through its Total Specific Solutions ("TSS") operating group and its subsidiary TPCS Holding B.V., completed the purchase of 100% of the shares of Topicus.com B.V., a Netherlands-based diversified vertical market software provider, from IJssel B.V. and that in connection with the closing of the acquisition, TSS has been spun out of Constellation and now operates, together with Topicus.com B.V., as a separate public company, Topicus.com Inc. (collectively, the "Spin-Out Transactions").

In connection with the completion of the Spin-Out Transactions, on January 4, 2021, all of Constellation's common shareholders of record on December 28, 2020 received, by way of a dividend-in-kind, 1.859817814 subordinate voting shares of Topicus.com (the "Spin-Out Shares") for each common share of Constellation held.

Constellation's equity interest in TSS prior to the Spin-Out Transactions was 66.7%. Constellation's equity interest in Topicus after completion of the Spin-Out Transactions on a fully diluted basis was approximately 30.4%. In addition, Constellation as the holder of the Topicus Super Voting Share is entitled to that number of votes that equals 50.1% of the aggregate number of votes attached to all of the outstanding voting shares at such time. As a result of the Topicus Super Voting Share Constellation consolidated the financial results of Topicus with its financial results.

Lumine Group Inc.

On February 22 and 23, 2023 (as part of a series of transactions relating to the acquisition of WideOrbit Inc. ("WideOrbit")), the Company's subsidiary, Lumine Group Inc. ("Lumine"), completed a corporate reorganization. See "Corporate Reorganization" on page 2.

The Company holds 1 super voting share of Lumine (the "Lumine Super Voting Share"). The Lumine Super Voting Share entitles CSI to that number of votes that equals 50.1% of the aggregate number of votes attached to all the outstanding Lumine Super Voting Shares, Lumine Subordinate Voting Shares and special shares of Lumine (the "Lumine Special Shares"). As a result, the Company controls Lumine and has consolidated Lumine's financial position and results of operations. The Company reflects a non-controlling interest held by other parties in Lumine of 100% as of December 31, 2023 (December 31, 2022 - 0%).

The tables below provide certain supplemental balance sheet, statement of income, and net operating cash flow information of Topicus and Lumine for the three and twelve months ended December 31, 2023. Neither Topicus or Lumine are considered a reportable operating segment of Constellation, however, management has chosen to provide certain supplemental financial information to provide greater clarity into the operating performance and cash flow from operations of Topicus and Lumine considering Constellation's equity ownership.

Selected Balance Sheet Information As at December 31, 2023

	Constellation			
	Software Inc.			
	(excluding Topicus			
	_			
(Unaudited)	& Lumine)	Topicus	Lumine	Consolidated
(Unaudited) Cash	& Lumine) 940	Topicus 198	Lumine 147	Consolidated 1,284

(Excluding intercompany activity)								
	For the three mo	ber 31, 2023	For the year ended December 31, 2023					
(Unaudited)	Constellation Software Inc. (excluding Topicus & Lumine)	Topicus	Lumine	Consolidated	Constellation Software Inc. (excluding Topicus & Lumine)	Topicus	Lumine	Consolidated
Revenue	1,848	331	143	2,323	6,699	1,208	500	8,407
Expenses	1,370	241	101	1,712	5,107	900	353	6,360
Amortization of intangible assets	183	34	23	240	647	131	81	859
Foreign exchange (gain) loss IRGA / Membership liability revaluation	42	1	(2)	41	42	2	(1)	43
charge	58	-	-	58	152	-	-	152
Finance and other income	(27)	(0)	(0)	(27)	(32)	, ,	(1)	(34)
Bargain purchase gain	(3)	-	-	(3)	(54)	-	-	(54)
Impairment of intangible and other non- financial assets	22	-	-	22	26	(0)	-	26
Redeemable preferred securities expense								
(income)	-	-	278	278	-	-	597	597
Finance costs	50	6	3	59	157	22	13	192
Income (loss) before income taxes	153	50	(260)	(56)	653	155	(543)	265
Income tax expense (recovery)								
Current income tax expense (recovery)	48	12	(6)	54	288	57	25	370
Deferred income tax expense (recovery)	(8)	(8)	5	(11)	(123)	(26)	(17)	(166)
Income tax expense (recovery)	40	5	(1)	43	164	32	8	204
Net income (loss)	113	46	(258)	(100)	488	124	(550)	62
Net cash flows from operating activities	416	68	27	511	1,405	265	108	1,779
Foreign Exchange Adjusted Organic Reve	enue Growth							
(Excluding intercompany activity)								
	For the three mo	onths end	ed Decem	ber 31, 2023	For the year	rended De	ecember 3	1, 2023
	Constellation				Constellation			
	Software Inc.				Software Inc.			
	(excluding Topicus				(excluding Topicus			
	& Lumine)	Topicus	Lumine	Consolidated	& Lumine)	Topicus	Lumine	Consolidated
Licenses	29%	-8%	-35%	13%	6%		-22%	
Professional services	2%	1%	2%	2%	2%		5%	
Hardware and other	-24%	12%	32%	-19%	-6%		40%	
Maintenance and other recurring	6%	10%	1%	6%	6%		1%	
Revenue	5%	7%	-3%	4%	5%	7%	0%	5%

Acquisition of business segment from Allscripts Healthcare Solutions

On May 2, 2022, Constellation, through its wholly-owned subsidiary, N. Harris Computer Corporation, completed the purchase from Allscripts Healthcare Solutions ("Allscripts") of Allscripts' Hospitals and Large Physician Practices business segment. This business segment now operates under the name Altera.

The tables below provide certain supplemental balance sheet, statement of income, and net operating cash flow information of Altera for the three and twelve months ended December 31, 2023. Altera is not considered a reportable operating segment of Constellation, however, management has chosen to provide certain supplemental

financial information to provide greater clarity into the operating performance and cash flow from operations of Altera considering the size of the business and its impact on the results of Constellation.

Selected Balance Sheet Information As at December 31, 2023

	Constellation Software Inc. (excluding		
(Unaudited)	Altera)	Altera	Consolidated
Cash	1,126	158	1,284
Bank debt and debentures	2,422	276	2,698

Statement of Income (Excluding intercompany activity)

(Excluding intercompany activity)								
	For the three m	onths end	ed December					
	31, 2023			For the year ended December 31, 2				
(Unaudited)	Constellation Software Inc. (excluding Altera)	Altera	Consolidated	Constellation Software Inc. (excluding Altera)	Altera	Consolidated		
Revenue	2,117	206	2,323	7,596	810	8,407		
Expenses	1,541	170	1,712	5,663	696	6,360		
Amortization of intangible assets	222	18	240	789	70	859		
Foreign exchange (gain) loss	39	1	41	44	(0)	43		
IRGA / Membership liability revaluation charge	58	-	58	152	-	152		
Finance and other income	(16)	(11)	(27)	(21)	(13)	(34)		
Bargain purchase gain	(3)	-	(3)	(54)	-	(54)		
Impairment of intangible and other non-financial assets	22	-	22	26	-	26		
Redeemable preferred securities expense (income)	278	-	278	597	-	597		
Finance costs	55	5	59	172	20	192		
Income (loss) before income taxes	(79)	23	(56)	228	38	265		
Income tax expense (recovery)								
Current income tax expense (recovery)	48	6	54	350	20	370		
Deferred income tax expense (recovery)	(9)	(2)	(11)	(152)	(14)	(166)		
Income tax expense (recovery)	39	4	43	197	6	204		
Net income (loss)	(119)	19	(100)	31	31	62		
Net cash flows from operating activities	471	39	511	1,656	123	1,779		
Free cash flow available to shareholders	291	33	325	1,067	94	1,160		

1 1 1 0 1 1 1 1 1 1 1 1 1 1 1										
	For the three m	onths end	ed December							
	<u> </u>	31, 2023				For the year ended December 31, 2023				
	Constellation Software Inc. (excluding			Constellation Software Inc. (excluding						
	Altera)	Altera	Consolidated	Altera)	Altera	Consolidated				
Licenses	10%	69%	13%	1%	-13%	0%				
Professional services	1%	9%	2%	5%	-8%	2%				
Hardware and other	-14%	-94%	-19%	-1%	-89%	-4%				
Maintenance and other recurring	6%	3%	6%	7%	-2%	6%				
Revenue	4%	4%	4%	6%	-5%	5%				

Liquidity

	December 31, 2023	December 31, 2022	Variance
Cash	1,284	811	473
Debt with recourse to Constellation Software Inc.	1,723	1,072	651
Debt without recourse to Constellation Software Inc.	1,610	902	708
Debt	3,334	1,974	1,360
Cash less Debt	(2,050)	(1,163)	(886)

The net capital deployed on acquisitions plus dividends exceeded the cash flows from operations during the twelve months ended December 31, 2023. Cash increased by \$473 million to \$1,284 million at December 31, 2023 compared to \$811 million at December 31, 2022 and debt increased by \$1,360 million to \$3,334 million at December 31, 2023 compared to \$1,974 million at December 31, 2022.

Total assets increased \$3,028 million, from \$7,872 million at December 31, 2022 to \$10,899 million at December 31, 2023. The increase is primarily due to the \$473 million increase in cash, the \$255 million increase in accounts receivable, and the \$2,045 million increase in intangible assets. At December 31, 2023 Topicus, Lumine and other subsidiaries with non-recourse debt facilities hold approximately \$592 million of cash. As explained in the "Capital Resources and Commitments" section below, there are limitations on the ability of these subsidiaries to distribute funds to Constellation.

Current liabilities increased \$1,724 million, from \$3,772 million at December 31, 2022 to \$5,495 million at December 31, 2023. The increase is primarily due to an increase in deferred revenue of \$275 million mainly due to acquisitions made since December 31, 2022 and the timing of maintenance and other billings versus performance and delivery under those customer arrangements, an increase in redeemable preferred securities of \$814 million, an increase in debt with recourse to Constellation of \$356 million, and an increase in accounts payable and accrued liabilities of \$349 million.

Net Changes in Cash Flows (\$ in millions) Year ended Year ended December 31, December 31, 2023 2022 Net cash provided by operating activities 1.779 1,297 Net cash from (used in) financing activities 316 483 Cash used in the acquisition of businesses (1,847)(1,782)152 216 Cash obtained with acquired businesses Net cash from (used in) other investing activities 56 (127)Net cash from (used in) investing activities (1,639)(1,694)

The net cash flows from operating activities were \$1,779 million for the twelve months ended December 31, 2023. The \$1,779 million provided by operating activities resulted from net income of \$62 million plus \$2,147 million of adjustments to net income (primarily amortization of intangible assets, depreciation, redeemable preferred securities expense, finance costs and income tax expense) offset by \$394 million in taxes paid and \$36 million used towards non-cash operating working capital.

17

473

(39)

48

The net cash flows from financing activities for the twelve months ended December 31, 2023 were \$316 million, which is mainly a result of a net increase in debt facilities of \$657 million offset by dividends paid to common shareholders of \$85 million, lease obligation payments of \$109 million, and interest payments of \$145 million. The net cash flows used in investing activities for the twelve months ended December 31, 2023 were \$1,639 million. The cash used in investing activities was primarily due to acquisitions for an aggregate of \$1,847 million (including payments for holdbacks relating to prior acquisitions), offset by \$119 million from the net sale of other investments, and \$152 million of acquired cash.

We believe we have sufficient cash and available credit capacity to continue to operate for the foreseeable future. Generally our VMS businesses operate with negative working capital as a result of the collection of maintenance payments and other revenues in advance of the performance of the related services. As such, management anticipates that it can continue to grow the business organically without any additional funding. If we continue to acquire VMS businesses we may need additional external funding depending upon the size and timing of the potential acquisitions (see "Subsequent Events" below).

Capital Resources and Commitments

CSI Facility

Effect of foreign currency

Net increase (decrease) in cash and cash equivalents

On November 5, 2021, Constellation completed an amendment and restatement of its revolving credit facility agreement (the "CSI Facility"), with a syndicate of Canadian chartered banks and U.S. banks in the amount of \$700 million, extending its maturity date to November 2026. On March 3, 2023, Constellation completed a further amendment to the CSI Facility that increased the revolving credit facility limit to \$840 million. The CSI Facility bears a variable interest rate with no fixed repayments required over the term to maturity. Interest rates are calculated at standard U.S. and Canadian reference rates plus interest rate spreads based on a leverage table. The CSI Facility is currently collateralized by the majority of the Company's assets including the assets of certain material subsidiaries. The CSI Facility contains standard events of default which if not remedied within a cure period would trigger the repayment of any outstanding balance. As at December 31, 2023, \$578 million had been

drawn from this credit facility, and letters of credit totaling \$13 million were issued, which limits the borrowing capacity on a dollar-for-dollar basis. On January 31, 2024, the Company completed an amendment and restatement of its existing CSI Facility agreement (see "Subsequent Events" below).

Guarantees

One of CSI's subsidiaries has entered into a \$83 million (£65 million) term debt facility with a financial institution for which CSI has guaranteed the debt. The facility bears a fixed rate of interest. The term loan contains events of default that, if not remedied, allow the loan note holder to require repayment of the loan principal and interest. The loan is due in 2028.

Debt without recourse to CSI

Certain of CSI's subsidiaries have entered into term debt facilities and revolving credit facilities with various financial institutions. Except as noted above, CSI does not guarantee the debt of its subsidiaries, nor are there any cross-guarantees between subsidiaries. The credit facilities are collateralized by substantially all of the assets of the borrowing entity and its subsidiaries. The credit facilities typically bear interest at a rate calculated using an interest rate index plus a margin. The financing arrangements for each subsidiary typically contain certain restrictive covenants, which may include limitations or prohibitions on additional indebtedness, payment of cash dividends, redemption of capital, capital spending, making of acquisitions and sales of assets. In addition, certain financial covenants must be met by those subsidiaries that have outstanding debt.

In conjunction with the acquisition of Optimal Blue, the Company entered into a promissory note agreement ("Promissory Note") with the seller, Intercontinental Exchange, Inc. for \$500 million. The promissory note accrues interest at a rate of 7% per annum, is compounded annually and is payable in arrears. The first cash interest and principal payment under the Promissory Note is due on the day prior to the fifth anniversary and thereafter interest and principal payments will be due annually on the subsequent anniversaries of that date. The promissory note matures in 2063, subject to earlier optional prepayment.

Debt without recourse to CSI comprises the following (\$ in millions):

	Topicus Revolving Credit Facility		Debt Facilities		Promissory Note		Total	
Principal outstanding at December 31, 2023 (and equal to fair value)	\$	171	\$	950	\$	500	1,622	
Deduct: Carrying value of transaction costs included in debt balance		(3)		(9)		-	(11)	
Carrying value at December 31, 2023		168		942		500	1,610	
Current portion		168		56		-	225	
Non-current portion		-		885		500	1,385	

Debentures

On October 1, 2014 and November 19, 2014, the Company issued unsecured subordinated debentures (the "Debentures") with a total principal value of C\$96 million for total proceeds of C\$91 million. On September 30, 2015, the Company issued an additional tranche of Debentures with a total principal value of C\$186 million for total proceeds of C\$214 million. On October 6, 2023, a total of C\$213 million principal amount of Debentures were issued at a price of C\$133.00 per C\$100.00 principal amount of Debentures purchased representing proceeds

to the Company of C\$283 million which was used by the Company to pay down indebtedness under its existing credit facility. The Debentures were issued as an additional tranche of, and formed a single series with, the outstanding C\$282 aggregate principal amount of Debentures.

The total principal value of debentures outstanding at December 31, 2023 was \$374 million (C\$495 million).

Liability of CSI under the terms of the IRGA / TSS Membership Agreement

On December 23, 2014, in accordance with the terms of the purchase and sale agreement for the initial acquisition of TSS by CSI, and on the basis of the term sheets attached thereto, Constellation and the Joday Group, among others, entered into a Members Agreement (the "Members Agreement") pursuant to which the Joday Group acquired 33.29% of the voting interests in Constellation Software Netherlands Holding Coöperatief U.A. (which was renamed to Topicus.com Coöperatief U.A.), a subsidiary of Constellation and the indirect owner of 100% of TSS at the time of the acquisition. Total proceeds from this transaction was €39 million (\$49 million).

On January 5, 2021, the Members Agreement was terminated in conjunction with the acquisition of Topicus.com B.V., the reorganization of Topicus Coop and the execution of the IRGA. The IRGA was established to create certain contractual obligations of the parties in respect of the governance of Topicus and Topicus Coop. The Joday Group's interest in Topicus Coop now comprises 39,331,284 Topicus Coop Ordinary Units resulting in an interest of 30.29% in Topicus Coop as of December 31, 2023. The IRGA provides for transfer restrictions in respect of the Topicus Coop Units.

Any time after January 5, 2021, any member of the Joday Group has the right, at his or its option, to sell any number of its Topicus Coop Units to CSI at a cash price per Topicus Coop Unit determined in accordance with the IRGA. Upon the exercise of such option by a member of the Joday Group, CSI will be obligated to purchase 33.33% of such Topicus Coop Units within 30 days, and an additional 33.33% on each of the first and the second anniversary of such initial purchase. Notwithstanding the foregoing, CSI can offer Topicus the right to purchase such Topicus Coop Units in lieu of CSI.

In the event of a change of control of CSI, any member of the Joday Group has the right, at his or its option, to sell all of its Topicus Coop Units to CSI at a cash price per Topicus Coop Unit determined in accordance with the IRGA. Upon the exercise of such option by a member of the Joday Group, CSI will be obligated to purchase all such Topicus Coop Units. Notwithstanding the foregoing, CSI can offer Topicus the right to purchase such Topicus Coop Units in lieu of CSI.

If CSI reduces its economic interest in Topicus by a sale or transfer of its economic interest (and not due to any additional issuance of any shares or equity by Topicus) by more than one-third (calculated on a fully converted basis in accordance with the IRGA), any member of the Joday Group has the right, at his or its option, to sell to CSI one-third of its Topicus Coop Units at a cash price per Topicus Coop Unit determined in accordance with the IRGA. Upon the exercise of such put option by a member of the Joday Group, CSI will be obligated to purchase all such put Topicus Coop Units. Notwithstanding the foregoing, CSI can offer Topicus the right to purchase such Topicus Coop Units in lieu of CSI. Any member of the Joday Group has a similar right to sell one-half or all of its remaining Topicus Coop Units, respectively, at its option, if CSI further reduces its remaining fully-diluted economic interest in Topicus by a sale or transfer of its economic interest by one-half and again if CSI sells its entire remaining economic interest in Topicus.

All of the Topicus Coop Ordinary Units and Topicus Coop Preference Units held by the Joday Group and Ijssel B.V. (collectively, the "Topicus Coop Exchangeable Units") are exchangeable, directly or indirectly, for Topicus Subordinate Voting Shares. All of the above rights of members of the Joday Group apply to any Topicus Subordinate Voting Shares issued on an exchange of Topicus Coop Exchangeable Units.

At any time after December 31, 2023, CSI has the right, at its option, to buy all of the Topicus Coop Units and shares of Topicus held by certain members of the Joday Group (excluding Joday) at a cash price per Topicus Coop Unit (or share of Topicus, as applicable) determined in accordance with the IRGA. After December 31, 2043, CSI has the same right to buy all of the Topicus Coop Units and shares of Topicus held by the remaining members of the Joday Group, including Joday.

In addition, if certain individuals affiliated with Joday are terminated from their employment with Topicus Coop or an affiliate thereof for urgent cause (as defined in the Dutch Civil Code), CSI has the right, at its option, to buy all of Topicus Coop Units held by such individuals at a cash price per Topicus Coop Unit determined in accordance with the IRGA.

The Company classified the above obligations of CSI under the terms of the IRGA as a liability consistent with the classification of similar obligations under the Members Agreement. The main valuation driver in the calculation of the liability is the maintenance and other recurring revenue of Topicus. Maintenance and recurring revenue of Topicus for the trailing twelve months on a pro-forma basis determined at the end of the current reporting period was used as the basis for valuing the interests at each purchase date. Any increase or decrease in the value of such liability is recorded as an expense or income in the consolidated statement of income for the period. In conjunction with the termination of the Members Agreement and the execution of the IRGA, the Company recognized an expense of \$19 million as the formula associated with the calculation of the obligation has changed from the use of actual trailing twelve months maintenance and other recurring revenue of Topicus to a calculation which includes the revenue increase from acquired companies on a pro-forma basis.

During the twelve month periods ended December 31, 2023 and December 31, 2022, no options were exercised. During the twelve months ended December 31, 2022, a distribution in the amount of \$23 million was paid to the Joday Group relating to their Topicus Preferred Securities.

The liability recorded on the balance sheet at December 31, 2023 was \$635 million.

Redeemable Preferred Securities

In conjunction with the acquisition of WideOrbit, Lumine issued 10,204,294 Lumine Special Shares (the "Preferred Securities") to the sellers of WideOrbit for an initial subscription price of approximately \$222 which was included in the purchase consideration. Under certain conditions, the Preferred Securities are retractable at the option of the holder for a retraction price of \$21.74 per Preferred Security plus one Lumine Subordinate Voting share for each Preferred Security held and has been classified as a liability on the balance sheet of the Company. The Preferred Securities are also convertible into Lumine Subordinate Voting shares at a conversion ratio of 1:3.43 at any time. The holders of the Preferred Securities are also entitled to a fixed annual cumulative dividend of 5% per annum.

Further descriptions of the significant terms and conditions of the Preferred Securities are described in note 12 to the Annual Consolidated Financial Statements for the year ended December 31, 2023.

Other commitments

Commitments include operating leases for office equipment and facilities, letters of credit and performance bonds issued on our behalf by financial institutions in connection with facility leases and contracts with public sector customers. Also, occasionally we structure some of our acquisitions with contingent consideration based on the future performance of the acquired business. The fair value of contingent consideration recorded in our statement of financial position was \$192 million at December 31, 2023. Aside from the aforementioned, we do not have any other business arrangements, derivative financial instruments, or any equity interests in non-consolidated entities that would have a significant effect on our assets and liabilities as at December 31, 2023.

Contractual obligations at December 31, 2023 are summarized below.

(in millions of dollars)

	Total	< 1 yr	1-5 yrs	> 5 yrs
Lease obligations	377	111	226	41
Holdbacks	261	174	87	-
Liability of CSI under the terms of the IRGA/TSS Members Agreement	635	284	352	-
Debentures	429	-	-	429
Term Loan	83	-	83	-
CSI revolving credit facility	578	578	-	-
Topicus revolving credit facility without recourse to Constellation Software Inc.	171	171	-	-
Promissory note	500	-	3	497
Other debt facilities without recourse to Constellation Software Inc.	950	58	882	11
Total outstanding commitments	3,985	1,376	1,632	977

The IRGA liability commitment assumes that the Joday Group has exercised their put option to sell 100% of their interests back to Constellation. This option however has not been exercised as at March 6, 2024. See note 10 to the Annual Consolidated Financial Statements for the year ended December 31, 2023 for a discussion on the valuation methodology utilized.

Financial Instruments

The carrying values of cash, accounts receivable, accounts payable, accrued liabilities, dividends payable, the majority of acquisition holdbacks, and the CSI Facility, approximates fair value due to the short-term nature of these instruments. The carrying value of the debt without recourse to CSI approximate their fair values as the debt is subject to market interest rates. The carrying value of the IRGA liability and the term loan with recourse to CSI approximates fair value.

Financial assets and financial liabilities measured at fair value as at December 31, 2023 and December 31, 2022 in the Annual Consolidated Financial Statements for the year ended December 31, 2023 are summarized below. The Company has no additional financial liabilities measured at fair value after initial recognition other than those recognized in connection with business combinations and the redeemable preferred securities.

	December 31, 2023						December 31, 2022								
	Le	vel 1	Le	vel 2	L	evel 3	Total	Le	evel 1	Le	vel 2		Level 3	-	Total
Assets:															
Equity securities held for trading	\$	14	\$	-	\$	-	\$ 14	\$	115	\$	_	\$	-	\$	115
		14		-		-	14		115		-		-		115
Liabilities:															
Redeemable preferred securities	\$	-	\$	-	\$	814	\$ 814	\$	-	\$	-	\$	-	\$	-
Contingent consideration		-		-		192	192		-		-		157		157
		-		-		1,006	1,006		-		-		157		157

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 inputs are inputs other than quoted prices included in level 1 that are observable for the asset or liability either directly (i.e. prices) or indirectly (i.e. derived from prices); and
- Level 3 inputs are inputs for the asset or liability that are not based on observable market data (i.e. unobservable inputs).

Foreign Currency Exposure

We operate internationally and have foreign currency risks related to our revenue, operating expenses, assets and liabilities denominated in currencies other than the U.S. dollar. Consequently, we believe movements in the foreign currencies in which we transact will impact future revenue and net income. The impact to organic revenue growth for the three and twelve months ended December 31, 2023 was approximately 2% and 0.2%

respectively. We cannot predict the effect of foreign exchange gains or losses in the future; however, if significant foreign exchange losses are experienced, they could have a material adverse effect on our business, revenues, results of operations, and financial condition. The Company enters into forward foreign exchange contracts from time to time with the objective of mitigating volatility in profit or loss in respect of financial liabilities. In entering into these forward exchange contracts, the Company is exposed to the credit risk of the counterparties to such contracts and the possibility that the counterparties will default on their payment obligations under these contracts. However, given that the counterparties are Schedule 1 banks or affiliates thereof, the Company believes these risks are not material. During the twelve months ended December 31, 2023, the Company did not purchase any contracts of this nature.

The following table provides an approximate breakdown of our revenue and expenses by currency, expressed as a percentage of total revenue and expenses, as applicable, for the three and twelve months ended December 31, 2023:

٦	Three Months Ende	d December 31, 2023	Year Ended Dec	cember 31, 2023		
Currencies	% of Revenue	% of Expenses	% of Revenue	% of Expenses		
USD	54%	47%	53%	47%		
EUR	19%	20%	19%	20%		
GBP	7%	8%	8%	8%		
CAD	5%	8%	6%	8%		
AUD	3%	3%	4%	3%		
BRL	2%	2%	2%	2%		
CHF	1%	2%	1%	2%		
SEK	1%	1%	1%	1%		
Others	8%	9%	7%	9%		
Total	100%	100%	100%	100%		

Due to rounding, certain totals may not foot.

Off-Balance Sheet Arrangements

As a general practice, we have not entered into off-balance sheet financing arrangements. Except for insignificant and short-term operating leases and letters of credit, all of our liabilities and commitments are reflected as part of our statement of financial position.

Proposed Transactions

We seek potential acquisition targets on an ongoing basis and may complete several acquisitions in any given fiscal year.

Critical Accounting Estimates

General

The preparation of our consolidated financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue and expenses, and related disclosure of contingent assets and liabilities. Our estimates are based on historical experience and on various other assumptions that are believed to be reasonable under the circumstances. Our ongoing evaluation of these estimates forms the basis for making judgments about the carrying values of assets and liabilities and the reported amount of revenues and expenses, in cases where they are not readily ascertainable from other sources. Actual amounts may differ from these estimates under different assumptions or conditions.

Our significant accounting policies are fully described in Note 3 to our annual consolidated financial statements which are available on SEDAR (www.sedarplus.ca). Certain accounting policies are particularly important to the reporting of our financial position and results of operations, and require the application of significant judgment by our management. An accounting policy is deemed to be critical if it requires an accounting estimate to be made based on assumptions about matters that are highly uncertain at the time the estimate is made, and if different, estimates that reasonably could have been used, or changes in the accounting estimates that are reasonably likely to occur periodically, could have a material impact on the financial statements. Management believes the following critical accounting policies reflect the more significant estimates and assumptions used in the preparation of our consolidated financial statements. We believe that there have been no significant changes in our critical accounting estimates for the years presented in our consolidated financial statements.

Revenue Recognition

Revenue represents the amount the Company expects to receive for products and services in its contracts with customers, net of discounts and sales taxes. The Company reports revenue under four revenue categories being, License, Hardware and other, Professional services, and Maintenance and other recurring revenue. Software license revenue is comprised of non-recurring license fees charged for the use of software products licensed under multiple-year or perpetual arrangements. Professional service revenue consists of fees charged for implementation services, custom programming, product training, certain managed services, and consulting. Hardware and other revenue includes the resale of third party hardware as part of customized solutions, as well as sales of hardware assembled internally and the reimbursement of travel costs. Maintenance and other recurring revenue primarily consists of fees charged for customer support on software products post-delivery and also includes recurring fees derived from combined software/support contracts, transaction revenues, managed services associated with CSI software that has been sold to the customer, and hosted software-as-a-service products.

Contracts with multiple products or services

Typically, the Company enters into contracts that contain multiple products and services such as software licenses, hosted software-as-a-service, maintenance, professional services, and hardware. The Company evaluates these arrangements to determine the appropriate unit of accounting (performance obligation) for revenue recognition purposes based on whether the product or service is distinct from some or all of the other products or services in the arrangement. A product or service is distinct if the customer can benefit from it on its own or together with other readily available resources and Constellation's promise to transfer the good or service is separately identifiable from other promises in the contractual arrangement with the customer. Non-distinct products and services are combined with other goods or services until they are distinct as a bundle and therefore form a single performance obligation.

Where a contract consists of more than one performance obligation, revenue is allocated to each based on their estimated standalone selling price.

Nature of products and services

The Company sells on-premise software licenses on both a perpetual and specified-term basis. Revenue from the license of distinct software is recognized at the time that both the right-to-use the software has commenced and the software has been made available to the customer. Certain of the Company's contracts with customers contain provisions that require the customer to renew optional support and maintenance in order to maintain the active right to use a perpetual or term license. The renewal payments after the initial bundled support and maintenance term in these cases apply to both the continued right-to-use the license and the support and maintenance renewal. Where the fees payable for the initial term are incremental to the fees for the renewal terms, the excess is treated as a prepayment for expected renewals and allocated (amortized) evenly over the expected customer renewals, up to the estimated life of the software that is typically 4-6 years.

Revenue from the license of software that involves complex implementation or customization that is not distinct, and/or includes sales of hardware that is not distinct, is recognized as a combined performance obligation using the percentage-of-completion method based primarily on labour hours. The percentage-of-completion method based on labour hours requires the Company to make significant judgments to determine the estimated hours to completion which affects the timing of revenue recognized.

A portion of the Company's sales, categorized as hardware and other revenue, are accounted for as product revenue. Product revenue is recognized when control of the product has transferred under the terms of an enforceable contract.

Revenue related to the customer reimbursement of travel related expenses incurred during a project implementation where the Company is the principal in the arrangement is included in the hardware and other revenue category. Revenue is recognized as costs are incurred which is consistent with the period in which the costs are invoiced. Reimbursable travel expenses incurred for which an invoice has not been issued, are recorded as part of unbilled revenue on the statement of financial position.

Maintenance and other recurring revenue primarily consists of fees charged for customer support on software products post-delivery and also includes, to a lesser extent, recurring fees derived from software licenses that are not distinct from maintenance, transaction revenues, managed services, and hosted products.

Revenue from software-as-a-service (SaaS) arrangements, which allows customers to use hosted software over a term without taking possession of the software, are provided on a subscription basis. Revenue from the SaaS subscription, which includes the hosted software and maintenance is recognized rateably over the term of the subscription. Significant incremental payments for SaaS in an initial term are recognized rateably over the expected renewal periods, up to the estimated life of the software.

Professional services revenue including installation, implementation, training and customization of software is recognized by the stage of completion of the performance obligation determined using the percentage of completion method noted above or as such services are performed as appropriate in the circumstances. Professional services revenue also includes managed services not associated with CSI software. The revenue and profit of fixed price contracts is recognized on a percentage of completion basis when the outcome of a contract can be estimated reliably. When the outcome of the contract cannot be estimated reliably but the Company expects to recover its costs, the amount of expected costs is treated as variable consideration and the transaction price is updated as more information becomes known.

The timing of revenue recognition often differs from contract payment schedules, resulting in revenue that has been earned but not billed. These amounts are included in unbilled revenue. Amounts billed in accordance with customer contracts, but not yet earned, are recorded and presented as part of deferred revenue.

Valuation of Identifiable Goodwill and Other Intangible Assets

Acquisitions have been accounted for using the acquisition method required by IFRS 3. Goodwill arising on acquisitions is measured as the fair value of the consideration transferred including the recognized amount of any non-controlling interest in the acquiree, if any, less the net recognized amount of the estimated fair value of identifiable assets acquired and liabilities assumed (subject to certain exemptions to fair value measurement principles such as deferred tax assets or liabilities), all measured as of the acquisition date. When the excess of the consideration transferred less the assets and liabilities acquired is negative, a bargain purchase gain is recognized immediately in profit or loss. Transaction costs that the Company incurs in connection with a business combination are expensed as incurred.

We use the income approach to value acquired technology and customer related intangible assets, which are the two material intangible asset categories reported in our financial statements.

The income approach is a valuation technique that calculates the fair value of an intangible asset based on the cash flows that the asset can be expected to generate over its remaining useful life. We utilize the discounted cash flow ("DCF") methodology which is a form of the income approach that begins with a forecast of the annual cash flows a market participant would expect the subject intangible asset to generate over a discrete projection period. The forecasted cash flows for each of the years in the discrete projection period are then converted to their present value equivalent using a rate of return appropriate for the risk of achieving the intangible assets' projected cash flows, again, from a market participant perspective. The present value of the forecasted cash flows are then added to the present value of the residual value of the intangible asset (if any) at the end of the discrete projection period to arrive at a conclusion with respect to the estimated fair value of the subject intangible asset.

Specifically, we rely on the relief-from-royalty method to value the acquired technology and the multiple-period excess earnings method ("MEEM") to value customer relationship assets.

The underlying premise of the relief-from-royalty method is that the fair value of the technology is equal to the costs savings (or the "royalty avoided") resulting from the ownership of the asset by the avoidance of paying royalties to license the use of the technology from another owner. Accordingly the income forecast reflects an estimate of a fair royalty that a licensee would pay, on a percentage of revenue basis, to obtain a license to utilize the technology.

The MEEM method isolates the cash flows attributable to the subject asset by utilizing a forecast of expected cash flows less the returns attributable to other enabling assets, both tangible and intangible.

Goodwill is initially recorded when the purchase price paid for an acquisition exceeds the fair value assigned to the net identifiable tangible and intangible assets acquired. Goodwill is not amortized but rather it is periodically assessed for impairment.

After initial recognition, goodwill is measured at cost less any accumulated impairment losses, with the carrying value being reviewed for impairment at least annually and whenever events or changes in circumstances indicate that the carrying value may be impaired. We perform an annual review in the fourth quarter of each fiscal year, or more frequently if indicators of potential impairment exist, to determine if the recorded goodwill is impaired. In respect of equity accounted investees, the carrying amount of goodwill is included in the carrying amount of the investment, and an impairment loss on such an investment is not allocated to any asset, including goodwill, that forms part of the carrying amount of the equity accounted investee. No such losses have been recognized during the year.

The impairment test methodology is based on a comparison between the higher of fair value less costs to sell and value-in-use of each of the Company's cash generating units ("CGU") and the net asset carrying values (including goodwill). Within the Company's reporting structure, business units generally reflect the CGU and are one level below the six operating groups (Volaris, Harris, Topicus, Jonas, Perseus, and Vela Operating Groups). In determining the recoverable amount, the Company applies an estimated market valuation multiple to the business unit's most recent annual recurring revenues, which are generally derived from post-contract customer support revenues, transactional revenues, and hosted products revenues. Valuation multiples applied by the Company for this purpose reflect current market conditions specific to the business unit and are assessed for reasonability by comparison to the Company's current and past acquisition experience involving ranges of revenue-based multiples required to acquire representative software companies and the Company's overall revenue based-trading multiple. In addition, in certain instances, the recoverable amount is determined using a value-in-use approach which follows the same valuation process that is undertaken for the Company's business acquisitions. An impairment is recognized if the carrying amount of a CGU exceeds its estimated recoverable amount. The recoverable amount of goodwill is estimated annually on December 31 of each year or whenever events or changes in circumstances indicate that the carrying value may be impaired.

We also review the carrying value of amortizable intangible assets for impairment whenever events and circumstances indicate that the carrying value of an asset may not be recoverable from the estimated future cash

flows expected to result from its use and eventual disposition. Any change in estimate which causes the undiscounted expected future cash flows to be less than the carrying value, would result in an impairment loss being recognized equal to the amount by which the carrying value of the asset exceeds the fair value of the asset.

Accounting for Income Taxes

Significant management judgment is required in determining our provision for income taxes, our income tax assets and liabilities, and any valuation allowance recorded against our net income tax assets. We operate in multiple geographic jurisdictions, and to the extent that we have profits in each jurisdiction, these profits are taxed pursuant to the tax laws of their jurisdiction. Our effective tax rate may be affected by changes in, or interpretations of, tax laws in any given jurisdiction, the level of profitability, utilization of net operating losses and tax credit carry forwards, changes in geographical mix of income and expense, and changes in management's assessment of matters, such as the ability to realize future tax assets. As a result of these considerations, we must estimate our income taxes in each of the jurisdictions in which we operate on a quarterly basis. This process involves estimating our actual current tax exposures, together with assessing temporary differences resulting from differing treatment of items for tax and accounting purposes. These differences result in future tax assets and liabilities, which are included in our consolidated balance sheet.

Current tax is the expected taxes payable or receivable on the taxable income or loss for the period, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to taxes payable in respect of previous years.

Deferred tax is recognized in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is not recognized for temporary differences relating to investments in subsidiaries to the extent that it is probable that they will not reverse in the foreseeable future. In addition, deferred tax is not recognized for taxable temporary differences arising on the initial recognition of goodwill.

Deferred tax is measured at tax rates that are expected to be applied to temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date. Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but we intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

A deferred tax asset is recognized for unused tax losses, tax credits, difference in tax bases in the purchaser's tax jurisdiction and its cost as reported in the consolidated financial statements as a result of an intra-group transfer of assets and deductible temporary differences, to the extent that it is probable that future taxable profits will be available against which they can be utilized. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realized.

We are subject to income tax audits by various authorities in respect of prior periods that could result in additional tax expense in future periods. While the outcome of current outstanding actions and claims remains uncertain, it is expected that they will be resolved without a material impact to our financial position. However, there can be no assurances as to the final resolution of these matters and, if the final outcome is adverse to us, the amounts we will be required to pay and the loss of certain future tax deductions could be material to our financial statements.

Accounts Receivable

We evaluate the collectability of our trade receivables at both a specific and collective level. All individually significant receivables are assessed for specific impairment. All individually significant receivables

found not to be specifically impaired, together with receivables that are not individually significant are collectively assessed for impairment by grouping together receivables with similar risk characteristics.

Work In Progress

For revenue arrangements that are accounted for under the percentage of completion method as well as other arrangements and contracts which limit our ability to invoice at certain milestones that do not match the timing of the actual provision of the services, we record such revenue and the related unbilled receivable in work in process. Similar to accounts receivable, we constantly have to evaluate our ability to bill and subsequently collect any amounts contained in the work in progress accounts. We review these balances on a periodic basis to ensure customer balances are prudent based upon a variety of factors, such as the financial health of the customer, macroeconomic considerations and historical experience. If circumstances related to specific customers change, our estimates of the recoverability of work in progress may be further adjusted.

Provisions

A provision is recognized if, as a result of a past event, the Company has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are measured at the estimated future cash flows required to settle the present obligation, based on the most reliable evidence available at the reporting date. The estimated cash flows are discounted at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The amortization of the discount is recognized as part of finance costs.

We are currently involved in various claims and legal proceedings. Quarterly, we review the status of each significant matter and assess our potential financial exposure. Because of the uncertainties related to these matters, provisions are based only on the best information available at the time. As additional information becomes available, we reassess the potential liability related to our pending claims and litigation and, if necessary, revise our provisions. Such revisions in the estimates of the potential liabilities could have a material impact on our results of operations and financial position.

Share Capital

As at March 6, 2024, there were 21,191,530 common shares outstanding.

Risks and Uncertainties

The Company's business is subject to a number of risk factors which are described in our most recently filed AIF. Additional risks and uncertainties not presently known to us or that we currently consider immaterial also may impair our business and operations and cause the price of the common shares to decline. If any of the noted risks actually occur, our business may be harmed and the financial condition and results of operations may suffer significantly. In that event, the trading price of the common shares could decline, and shareholders may lose all or part of their investment.

Controls and Procedures

Evaluation of disclosure controls and procedures:

Management is responsible for establishing and maintaining disclosure controls and procedures as defined under National Instrument 52-109. At December 31, 2023, the President and Chief Financial Officer, based on the investigation and advice of those under their supervision, have concluded that the design and operation of these disclosure controls and procedures were effective and that material information relating to the Company, including its subsidiaries, was made known to them and was recorded, processed, summarized and reported within the time periods specified under applicable securities legislation.

Internal controls over financial reporting:

The President and Chief Financial Officer have designed or caused to be designed by those under their supervision, disclosure controls and procedures which provide reasonable assurance that material information regarding the Company is accumulated and communicated to the Company's management, including its President and Chief Financial Officer in a timely manner.

In addition, the President and Chief Financial Officer have designed or caused it to be designed under their supervision internal controls over financial reporting ("ICFR") to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements. The President and Chief Financial Officer have been advised that the control framework the President and the Chief Financial Officer used to design the Company's ICFR is recognized by the Committee of Sponsoring Organizations of the Treadway Commission.

At December 31, 2023, the President and Chief Financial Officer, based on the investigation and advice of those under their supervision, have concluded that the Company's ICFR was effective.

The President and the Chief Financial Officer have evaluated, or caused to be evaluated by those under their supervision, whether or not there were changes to its ICFR during the period ended December 31, 2023 that have materially affected, or are reasonably likely to materially affect the Company's ICFR. No such changes were identified through their evaluation.

A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that its objectives are met. Due to inherent limitations in all such systems, no evaluations of controls can provide absolute assurance that all control issues, if any, within a company have been detected. Accordingly, our disclosure controls and procedures and our internal controls over financial reporting are effective in providing reasonable, not absolute, assurance that the objectives of our control systems have been met.

Subsequent Events

On January 31, 2024 the Company announced an amendment and restatement of its existing credit facility agreement. The facility limit has been increased from \$840 million to \$1.085 billion, with a syndicate of existing and new institutions. The agreement has also moved from a secured to an unsecured facility structure, guaranteed by certain of the Company's subsidiaries, which continues to be available for general corporate purposes including acquisitions and working capital.

On February 16, 2024 the Company closed a private offering of \$500 million aggregate principal amount of 5.158% senior notes due 2029 and \$500 million aggregate principal amount of 5.461% senior notes due 2034 (collectively, the "Notes"). The Notes are senior unsecured obligations of the Company and rank equally in right of payment to all of the Company's existing and future senior unsecured indebtedness, including its amended and restated credit facility agreement announced on January 31, 2024 (the "Credit Facility"). The Notes are guaranteed by certain subsidiaries of the Company on the same basis as such subsidiaries have guaranteed the Credit Facility.

On March 6, 2024 the Company declared a \$1.00 per share dividend that is payable on April 15, 2024 to all common shareholders of record at close of business on March 28, 2024.

Subsequent to December 31, 2023, the Company completed or has open commitments to acquire a number of businesses for aggregate cash consideration of \$513 million on closing plus cash holdbacks of \$117 million and contingent consideration with an estimated fair value of \$24 million for total consideration of \$654 million. The business acquisitions include companies catering primarily to the financial services, call center, human resources, education, software development, language, transit, communications, dealer, revenue cycle management, healthcare, mining, retail management and distribution, facility management, library, local government, travel, and leasing verticals and are all software companies similar to the existing business of the Company.